

Carol Price
“Professionally Speaking”

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A Different Kind of Speaker
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Program Title		“The Assertive Team Player”	
Hours	3 - 5	Presentation Format:	Microsoft PowerPoint
Course Description	You know who they are. Those people that just seem to have the right words, the right gestures and the confidence to ask for what they want and get it. They do it without being rude, just firm. The skills that come from being assertive serve us well in all that we do. Within a team, we often have to stand up for our ideas or solutions while not allowing other team members to negate our worth. Assertive skills allow us to create boundaries that are respected.		
Highlights	Isn't it time you get your team into the game and producing results? This program teaches the skills and practical techniques for achieving your true potential as a team leader who earns workers' trust, respect and enthusiastic effort.		
Special Points	Participants will: <ul style="list-style-type: none">• Learn the differences between assertive and aggressive behavior• Discover how to become “manipulation proof”• Develop the proven technique to keep a level head when confronted by a bully• Become comfortable with assertive language• Learn how to keep their dignity and composure every time they communicate		