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**“Professionally Speaking”**

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A Different Kind of Speaker  
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<b>Program Title</b>		<b>“It’s Always Someone’s Son or Daughter”</b>	
<b>Hours</b>	2 - 3	<b>Presentation Format:</b>	Microsoft PowerPoint
<b>Course Description</b>		<p>A recent Harris Poll showed that 58% of all Americans are uneasy around persons with disabilities and -- 47% feel actual fear.</p> <p>If your employees haven’t been around family members, friends, or neighbors with disabilities, then it may not be a part of their life experience. This inexperience can cause stress, uneasiness and embarrassment when coming in contact with persons with disabilities in the workplace. This course will create a positive change in the manner which your employees provide services and/or interact with people with disabilities both on and off the job.</p>	
<b>Highlights</b>		<p>This program is ideal for anyone that interacts with the public and/or anyone that feels any anxiety in approaching or communicating with a person with a disability.</p>	
<b>Special Points</b>		<p>Participants will:</p> <ul style="list-style-type: none"> <li>• Learn how to communicate comfortably with all people, regardless of the challenges they face</li> <li>• Strengthen current relationships by interacting with empathy, not sadness</li> <li>• Learn the universal question to ask anyone, with any disability, to be sure that services are delivered with the best care and professionalism</li> <li>• Gain a better understanding of the ADA Federal Law</li> <li>• Enjoy and benefit by attending this course because it’s not just fun; it’s like no other ADA awareness program they have ever attended.</li> </ul>	